



SOUTHWESTERN
COLLEGE
PROFESSIONAL STUDIES

BUSINESS QUALITY MANAGEMENT



Undergraduate Degree

The bachelor of science in business quality management program provides learners the opportunity to develop competencies in quality management practices related to change management, team engagement, international standards, quality management systems and systems, negotiation and conflict resolution, and data analysis and reporting. Throughout the program, learners are offered opportunities to explore the application of quality management in different service and manufacturing industries.

Applied Learning

Hands-on experience through real-life scenarios

Credit Awarded From

- Prior college
- Military
- Work/Life Experience
- Exams (CLEP, DSST)

Flexible

Six-week online classes

Expert Instruction

Learn from practicing professionals

About Southwestern College

Southwestern College Professional Studies offers practical online degree programs focused on an enhanced learner experience, provided by a regionally accredited, 130+ year old non-profit institution. Each learner can expect: hands-on counselors to help you navigate your program requirements; generous transfer credits to reduce your overall cost and time to completion; progressive, nationally recognized programs; accessible student resources to minimize the stress of degree completion; and small class sizes with experienced, practicing faculty to facilitate interaction and ensure your academic success.



Bachelor of Science in Business Quality Management

Core Major Requirements

- BQM 305 Principles of Quality Management
- BQM 323 Quality, Organizational Behavior, and Change Leadership
- BQM 325 Quality Through Effective Teams
- BQM 363 ISO Standards and Applications
- BQM 365 Six Sigma Principles and Applications
- BQM 367 LEAN Principles and Applications
- BQM 480 Quality as an Essential Competitive Strategy
- BSAD415 Negotiation and Conflict Resolution
- HRD 323 Finance for Non-Financial Managers
- ISM 465 Data Acquisition and Analytics
- ISM 475 Data Visualization and Reporting
- OMGT444 Project Management
- BQM 497 Business Quality Management Capstone

General Education Requirements

Basic Skills

- CORE110 Information Literacy
- ENGL101 Composition 1
- ENGL102 Composition 2
- COM 125 Speech
- MASC110 Statistics and Probability or MASC115 College Algebra

Ethical Reasoning

- HUM 201 Ethics

Disciplinary Perspectives

- Natural Science (3 or more credit hours)
- Social Science (3 or more credit hours)
- Humanities (3 or more credit hours)
- The Arts (3 or more credit hours)
- Other Cultures (3 or more credit hours)

Capstone

- CAPS495 (Senior capstone or major capstone course - 3 credit hours)

Graduation Requirements

1. Complete all foundation and major courses with an overall GPA of 2.0
2. Complete a minimum of 124 credit hours, with at least 60 hours at a bachelor's degree-granting institution
3. Complete at least 30 credit hours with a C average or above from Southwestern College

Program Description

The quality of a service or product that meets or exceeds customers' expectations is a critical success factor for an organization in an increasingly competitive domestic or global environment. Effective quality management and leadership increase the potential for organizations to achieve this goal. The Bachelor of Science in business quality management program provides learners the opportunity to develop competencies in quality management practices related to change management, team engagement, international standards, quality management systems and systems, negotiation and conflict resolution, and data analysis and reporting. Emphasis is placed on quality management as an organizational strategy and the ethical, legal, and socially responsible behaviors expected from individuals and organizations. Throughout the program, learners are offered opportunities to explore the application of quality management in different service and manufacturing industries, and they select one type of organization and/or industry as a focus for their Capstone project. Graduates have practical, marketable quality management knowledge and skills grounded in industry-accepted theories and practices to help them enter and/or progress in a competitive job market, while building a solid theoretical foundation for potential graduate studies.

Admission Requirements

1. Applicants must be graduates of an accredited high school or have completed a GED®
2. Minimum GPA of 2.0

All degree requirements are subject to change. Please see the Southwestern College Catalog for the most current degree requirements. All course descriptions can be found online at ps.sckans.edu

